FAQs –

Q. When does the rate decrease take place?

A. November 1, 2015

Q. How much is the rate decrease?

A. All Onshore rates will decrease by 0.5% against the current rates in the Global Rate card. All

Offshore and Nearshore rates will decrease by 2% with the exception of the following roles

|  |  |  |
| --- | --- | --- |
| MPSA Role | % Change | |
|  | Offshore | Nearshore |
| AM Engineer | 4% | 2% |
| L1 Service Desk Agent | 0% | 0% |
| ROR Line Technician |  | 0% |
| NMS Engineer | 0% | 2% |
| TSS Tier 2 Engineer | 0% | 2% |
| Infrastructure Tier 1 Engineer | 0% | 2% |
| Infrastructure Tier 2 Engineer | 0% | 2% |
| Infrastructure Tier 3 Engineer | 0% | 2% |

Q. Why is this decrease occurring?

A. The Master Professional Services Agreement with TCS was extended for 1 additional year (final optional extension) and as part of that negotiation, we were able to agree on these changes.

Q Does this affect all TCS roles? Does this rate decrease impact me?

A. Most roles are impacted by the decrease with the exception of the 7 roles listed above. If you are using TCS resources in a new or existing T&M Staff Aug assignment, in a Fixed Fee SOW or Capped T&M SOW, this rate decrease impacts your costs as of 11/1/2015.

Q. Does this impact my current PO if it was written prior to November 1, 2015?

A. YES. New assignments will need to be created reflecting the new rate effective 11/1/2015.

Q. What are my next steps?

A. Contractor and Consultant Management will be following up with additional information, timing and next steps.